

Miele

High quality commercial **laundry solutions**

for **schools, colleges and universities**



“Miele’s machines provide us with quality washes and also quick cycles, without comprising on either factor which are both vital to us.

Zoe Holford | Cleaning Co-ordinator at Oakham School



In good hands from the start,
and beyond...

School laundries vary in location, requirements and usage, but one thing is common for all – having high quality equipment and personal expert service is key.

Miele has a well-earned reputation for building high quality machines that provide consistent and reliable long-term service.

Our hands-on experience in installing laundries is vast. Our team of local partners have a consultative

approach, working to ascertain the school’s individual requirements so that the best solution can be provided.

Each partner offers a free consultation, and will work with you through the whole process, performing regular checks and offering after-sales service solutions as part of their personal expert support.



The amount of items that Oakham needed washing in a single day was regularly over 1,000, so it was vital that the installation process was quick to avoid a backlog building up. **With this in mind, Hughes Pro installed the machines in just one day.**

Full onsite training was also provided to ensure the **transition from the old system to the new Miele laundry was smooth and painless.**





High quality machines.

High quality service.

Our large range of laundry machines offer excellent performance in a variety of difference sizes.

Our Little Giant machines have a load capacity of up to 6.5kg and short wash cycles meaning they can be used in individual houses. The machines can be stacked and a full load of laundry can be processed in as little as 90 minutes.

Our 8kg capacity machines can wash up to 200 towels per day*.

Our large capacity range can handle loads of up to 40kg; perfect for centrally managed laundry rooms or buildings.

Our patented honeycomb drum is standard on all models of washing machine and tumble dryers and ensures gentle care of all textiles; prolonging their life and providing exceptional and noticeable results.

For colleges and universities Miele can offer a route solution with pay per wash & dry on a variety of machine sizes, providing an assortment of payment options.

*based on 14 bath towels per load, on short cycle, over an 8 hour working day.

Installing a new Miele laundry is easier and quicker than you might think. Our experienced **Approved Partners** ensure minimal downtime and no fuss. Just expertise and efficiency.



Our washing machines are tested to 30,000 cycles. That's the equivalent of 8 cycles a day, 7 days a week for over 10 years



All our tumble dryers' central bearing and support rollers operate for more than 20,000 hours



The on/off switch on our washing machines and tumble dryers is tested to operate 100,000 times

Key features:

- ✓ **High quality control**
- ✓ **Fast turnaround times**
- ✓ **Sustainable, energy efficient process**
- ✓ **Increased longevity of linen and textiles**
- ✓ **Designed, tested and built to last up to 30,000 wash cycles**
- ✓ **24 hour delay start**
- ✓ **Pay-per-wash & dry solutions for colleges and universities**



Made in Germany

Selected, trained and approved.

Our official UK partner network guarantees swift, efficient installation and exceptional servicing and maintenance.

We have **25** approved and official Miele partners with over **200** qualified service engineers covering all corners of the UK.



A free consultation.

From a small room in a listed building to a new build, our partners give advice on functional layout, site positioning and work from day one to completion.



Smooth installation and training.

Our solid installation experience means minimal disruption to school life when new machines go in. School staff are also trained as part of this process.



The right mix of machines and programmes.

Our Partners know our machines inside out. Full advice is given on machine and programme choice, including automated programmes, based on precise requirements.



Local and easily accessible.

Between them our specialist partners cover every inch of the UK. They are on site quickly and customers deal with the same engineers from the first visit, right through installation and each service check-up.



The right service contract.

Our machines have an exemplary service record, but regular servicing and parts replacement is, of course, essential. Partners discuss service options with customers openly to ensure the right package is agreed.



Miele case study: Winchester College

“Miele Professional is all about quality – which is perfect for us. The whole process was really efficient from start to finish. Installation was completed on time and the building was left in a clean and tidy manner.

Mark Thistlewhite | Facilities Manager, Winchester College



Winchester College, a prestigious boys' public school, chooses Miele Professional.

When the school's facilities management team was in the market for a new machine in 2010, they approached Miele Professional Partner Solent Laundry Solutions (SLS) to review the school's laundry site. SLS recommended five machines (a mix of the PW6241 and PW6137 models). James Holmes of SLS comments “The school was in need of

machines that could deal with immense amounts of laundry. After all, the school has to clean the laundry of nearly 700 live-in students who all play sports on a daily basis! We were able to help them by fitting five machines and set specific programmes for the school's different needs.”

“ The installation was a smooth and straightforward process from start to finish. I look forward to many years as a satisfied Miele customer.

Karine Butcher | Laundry Manager, King Edward's School



King Edward's
WITLEY



Miele case study: **King Edward's School**

King Edward's School is an independent boarding and day school for boys and girls aged 11-18 with over 400 pupils.

King Edward's School had two models of Miele Professional washing machines installed on site. Once the new Miele Professional machines were installed, Karine Butcher, Laundry Manager, immediately noticed the positive impact that they were having on the laundry processes at the school. The first standout difference she observed was the significantly reduced water and product consumption of the cycles, due to the automated

settings. Karine also commented that *'the honeycombed drums eradicate the usual pitting caused by other machines, enhancing the finish of the wash and resulting in more care for the fabric.'* Working in the laundry all day, Karine was particularly impressed to have tranquillity restored, remarking that *'the reduction in noise is also hugely appreciated!'*

For your **free consultation**,
get in touch on
0845 123 7533



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